



# WORKFORCE DEVELOPMENT

RELEASE DATE

SEPTEMBER 13, 2022

## INTRODUCTION

ChargerHelp! is overcoming the skills gap and recruiting quality, underutilized, reliable, high performing professionals. Our rapid evolution due to our technology, customer needs, and changing demographics has heightened the demand for a skilled and developed workforce.

We collaborate with our local Workforce Centers and create partnerships with organizations to train and hire from our local communities.



We currently offer **three different tracks** for Workforce Development:

### 01. Community Development

The Community Training track is offered to workforce development organizations that are looking to establish basic knowledge around EV Charging Station Operations and Maintenance.

### 02. Reskill Track

The Reskill Track is offered to organizations that seek to identify EVSE Technicians in their community that can maintain their EV Charging infrastructure. Organizations can receive an assessment of the EV Charging infrastructure and have opportunity to hire for reliability.

### 03. EVSE Technician

The Certified EVSE Technician is offered to organizations that seek to identify EVSE Technicians in their community that can maintain their EV Charging infrastructure. Organizations can receive an assessment of the EV Charging infrastructure and have opportunity to hire for reliability.





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# 01. COMMUNITY DEVELOPMENT TRACK

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Our foundational training track is comprised of 5 modules offering:

- 1 Week Program
- Virtual or In-Person
- Maximum of 30 participants broken into 2 cohorts taught simultaneously
- Capstone included

## TRAINING

### CH! EVSE Technician Training Foundation

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**Module 0:** Setting Up the Learning Environment

**Module 1:** Electric Vehicle Ecosystem

**Module 2:** EV Charging Station Ecosystem and the Network Providers Role

**Module 3:** EV Charging Station basics

**Module 4:** Troubleshooting Common Issues

**Module 5:** Service Call Basics

## CAPSTONE

### Presentation Project

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Participants work with their groups to present a Capstone project to illustrate mastery of learning objectives.



## 02. RESKILL TRACK

### Our Reskilling Track offers:

- Virtual or In-Person
- Maximum of 30 participants broken into 2 cohorts taught simultaneously
- NFPA 70E, OSHA, CH! Completion Certificate
- Capstone - Stipend + Mileage

### OSHA 10

Federal electrical safety certifications.

### NFPA 70E

Federal electrical safety certifications.

### TRAINING

#### CH! EVSE Technician Training Boosted

Foundational training plus additional training such as: Hire Powered Machinery, Defensive Driving, Basic Manufacture training, etc.

### CAPSTONE

#### Assessment of local EV Charging Stations utilizing EMPWR platform

Participants assess local EV Charging stations utilizing CH! EMPWR platform to produce a state of infrastructure report for their community.

### OPTIONAL

#### Hire for Reliability

Hiring agency has the opportunity to hire top talent to ensure reliability and uptime of EV Charging infrastructure through ChargerHelp!



## 03. EVSE Technician

Our Certified EVSE Technician Track offers:

- Virtual or In-Person
- Maximum of 30 participants broken into 2 cohorts taught simultaneously
- NFPA 70E, OSHA, CH! Completion Certificate
- Capstone - Stipend + Mileage

### OSHA 10

Federal electrical safety certifications.

### NFPA 70E

Federal electrical safety certifications.

### TRAINING

#### CH! EVSE Technician Training Boosted

Foundational training plus additional training such as: Hire Powered Machinery, Defensive Driving, Basic Manufacture training, etc.

### Minimum of 3 Manufacturer Certifications

### Minimum of 3 EVSP Certifications

### CAPSTONE

#### Assessment of local EV Charging Stations utilizing EMPWR platform

Typically a 5 day Capstone. Complete 1- 2 sites a day with sites 1 -2 hours a way, 30 hrs per week, Max 150-300 sites. EMPWR Assessment Report is generated post visits for hiring agencies.

### OPTIONAL

#### Hire for Reliability

Hiring agency has the opportunity to hire top talent to ensure reliability and uptime of EV Charging infrastructure through ChargerHelp!